Luisa Ruge-Jones, M.A.

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**Education**

Doctorate of Philosophy in Communication (Summer 2018 - )

University of Illinois Champaign - Urbana, Urbana, Illinois

Academic Advisor: Dr. Marshall Scott Poole

Master of Arts in Communication (2018)

University of Illinois Champaign-Urbana, Urbana, Illinois

Academic Advisor: Dr. Marshall Scott Poole

GPA: 3.96

Bachelor of Arts in Human Communication / Minor in Communication Management (2016)

Trinity University, San Antonio, Texas

Academic Advisor: Dr. John McGrath

GPA: 3.84 (Magna Cum Laude)

Gain experience in Student Affairs on a college campus

Study Abroad: Institute for International Education of Students (IES): Istanbul (January 2015 - May 2015)

Boğazıçı University, Istanbul, Turkey

**Research Experience**

Department of Communication / Independent Researcher / Drs. Marshall Scott Poole and Will Barley

August 2016 - Present University of Illinois at Urbana-Champaign

* Project: Research on the role of tangible object familiarity and communicating tacit knowledge
* Methods: Qualitative, Ethnographic Field Observations and Interviews

Department of Communication / Funded Researcher / Drs. Marshall Scott Poole and Will Barley

Sept. 2017 - Present University of Illinois at Urbana-Champaign

* Project: NSF Grant-funded research on diversity and creativity in project teams
* Methods: Qualitative, Interventions, Survey Design and Analysis, Interviews, Workshops

Department of Communication / Funded Researcher / Dr. Marshall Scott Poole

August 2016 - Present University of Illinois at Urbana-Champaign

* Project: Research on small groups and teams; uncertainty, sense-making, and epistemic anchoring
* Methods: Quantitative, Experimental Design, Survey Design, Coding System Development

Department of Communication / Funded Researcher / Dr. J. David Cisneros

Spring 2018 University of Illinois at Urbana-Champaign

* Project: Research on migration, citizenship, and alien rhetoric
* Methods: Qualitative, Rhetorical Analysis

Department of Communication / Researcher / Dr. John C. Lammers

Fall 2017 University of Illinois at Urbana-Champaign

* Project: Research on the public use and understanding of the concept of institutions
* Methods: Quantitative, Content Analysis

Department of Communication / Funded Researcher / Dr. Elisabeth Bigsby

Spring 2017 University of Illinois at Urbana-Champaign

* Project: Persuasive messages in Public Service Announcements
* Methods: Quantitative, Content Analysis

Department of Human Communication and Theater / Funded Researcher / Dr. Erin Sumner

May 2015 - July 2015 Trinity University

* Project: Research on motivations for Facebook Liking / Facebook Like as a communication tool
* Methods: Mixed Methods, Survey design and analysis

Department of Student Affairs/ Researcher / David Tuttle (Dean of Students)

August 2014 - December 2015 Trinity University, San Antonio, TX

* Project: Independent research on Student Affairs & Higher Education
* Methods: Qualitative, Observations

Department of Human Communication and Theater / Researcher / Dr. Erin Sumner

August 2013 - December 2013 Trinity University, San Antonio, TX

* Project: Research on advertising appeals and on-campus organizational recruitment
* Methods: Quantitative, Survey Design and Analysis

**Publications**

Sumner, E. M., Ruge-Jones, L., & Alcorn, D. (2017). A functional approach to the Facebook Like button: An exploration of meaning, interpersonal functionality, and potential alternative response buttons. *New Media & Society.* Advance online publication. doi:[10.1177/1461444817697917](http://dx.doi.org/10.1177%2F1461444817697917)

**Conferences and Presentations**

Ruge-Jones, L., Wilson, S., Poole, M. S., & Barley, W. C. (2018, November). *Leveraging disciplinary diversity: A hands-on collaboratory to define projects on civic discourse in a new media age.* Collaboratory session, National Communication Association. Salt Lake City, UT.

Poole, M. S., Pilny, A., Proulx, J., Yahja, A., Dobosh, M., Ruge-Jones, L., Fang, C., & Dinh, L. (2018, July). *The antecedents and outcomes of dynamic communication interaction patterns in multi-team systems.* Research panel session: *Social Influence*, Interdisciplinary Network for Group Research. Bethesda, MD.

Ruge-Jones, L. (2018, May) *Every time we touch: The role of object familiarity in communicating tacit knowledge in organizations*. Research Escalator Sessions, Organizational Communication Division, International Communication Association. Prague, Czech Republic.

Wilson, S., Ruge-Jones, L., Barley, W. C., Poole, M. S., Moder, J., Kuslikis, A. S., & Whittaker, J. (2018, May) *Destabilizing divergence and convergence: An intervention to transcend the tension between diversity and creativity in teams*. Panel presentation, Organizational Communication Division, International Communication Association. Prague, Czech Republic.

Poole, M. S., Wilson, S., Ruge-Jones, L. & Barley, W. (2018, May) *Enhancing team science through mobilizing the diversity-creativity tension.* Panel presentation, Science of Team Science 2018 Conference. Galveston, TX.

Ruge-Jones, L. (2017, November) *To exist is to resist: An exploration of the function of graffiti as visual reflection of resistance in the everyday lives of Palestinian people.* Panel presentation: *Visual resistance: Communicating dissent through public display*, Visual Communication Theory Division, National Communication Association. Dallas, TX.

Ruge-Jones, L. (2017, September) *Motivating Instructors.* Panel presentation: *Finishing strong: Developing classroom resilience and motivation at the end of the semester,* Higher Education Division, Illinois Communication and Theatre Association. Peoria, IL

Poole, M. S., Proulx, J., Dinh, L., Fang, C., Ruge-Jones, L., Pilny, A., Yahja, A., & Dobosh, M. (2017, July) *Epistemic anchoring processes: The impact of sensemaking communication on team processes and outcomes.* Research panel session: *Communication in Teams*, Interdisciplinary Network for Group Research. St. Louis, MO.

Pilny, A., Dinh, L., Fang, C., Poole, M. S., Proulx, J. D., Ruge-Jones, L., & Yahja, A. (2017, June) *Building dynamic networks from trace data versus human coded interactions: A comparison of two collection methods.* Paper presentation, Network Science Society. Indianapolis, IN.

Fang, C. & Ruge-Jones, L. (2016, October) *The effects of team structure on communication climate and performance outcomes.* Research poster session, Organizational Communication Mini-Conference. Evanston, IL.

Sumner, E. M., Ruge-Jones, L., & Alcorn, D. (2016, June) *The multifunctionality of the Facebook Like button: An exploration of meaning, functionality, and potential alternative Facebook buttons.* Panel presentation: *Facebook Studies: Effects, Meanings, and Prominence* panel session, International Communication Association. Fukuoka, Japan.

Ruge-Jones, L. & Alcorn, D. (2016, April) *Clicking the Like button: An in-depth analysis of Facebook interactions and motivations.* Paper presentation: Undergraduate Honors Conference, Southern States Communication Association. Austin, TX

Ruge-Jones, L. & Frasch, D. (2016, February) *Drumming with your hands: An introduction to hand-drumming.* Workshop presentation: The Great Trinity Experiment Presidential Inauguration Event, Trinity University. San Antonio, TX

Ruge-Jones, L. & Chesnut, J. (2015, August) *Storytelling in 140 characters: Using social media platforms for storytelling*. Workshop presentation: Festival Gathering. Network of Biblical Storytellers. Chevy Chase, MD.

Ruge-Jones, L. (2015, August) *Positive nervousness: Using energy to enhance public speaking ability.* Workshop presentation: Festival Gathering. Network of Biblical Storytellers. Chevy Chase, MD.

Ruge-Jones, L. (2014, March) *Advertising and organizational recruitment.* Research presentation:Trinity University Undergraduate Research Symposium. San Antonio, TX.

Ruge-Jones, L. (2013, October) *Flexing the creativity muscle.* Workshop presentation: SWACUHO RA conference. Southwest Association of College and University Housing Officers. San Antonio, TX.

**Teaching and Mentorship Experience**

CMN 213: Group Communication

Department of Communication / Instructor of Record

2018-2019 Academic Year University of Illinois at Urbana-Champaign

Led two sections of 60 students total / Fall

CMN 368: Sexual Communication

Department of Communication / Graduate Teaching Assistant

2017-2018 Academic Year University of Illinois at Urbana-Champaign

Led four sections of 120 students total / Fall / Overall Teaching Evaluation Score: 4.83 / 5.0

Led two sections of 60 students total / Spring / Overall Teaching Evaluation Score: 4.95 / 5.0

CMN 101: Public Speaking

Department of Communication / Instructor of Record

2016-2017 Academic Year University of Illinois at Urbana-Champaign

Led two sections of 38 students total / Fall / Overall Teaching Evaluation Score: 4.75 / 5.0

Led two sections of 38 students total / Spring / Overall Teaching Evaluation Score: 5.0 / 5.0

HCOM 1333: Public Speaking

Department of Human Communication and Theater / Teaching Assistant

Fall 2014 Trinity University, San Antonio, TX

HCOM 3354: Quantitative Research Methods

Department of Human Communication and Theater / Teaching Assistant

Fall 2014 Trinity University, San Antonio, TX

Moral Development Theory Lecture and Workshop

Department of Student Affairs / Guest Lecturer

August 2014; August 2015 Trinity University, San Antonio, TX

A Trinity Summer College Preparatory Summer Program / Student Instructor and Leader

Summer 2014 Trinity University, San Antonio, TX

**Leadership and Service**

President / Graduate Student Association - Communication

2017-2018 Academic Year University of Illinois at Urbana-Champaign

Graduate Student Representative / Graduate Policy Committee

2017-2018 Academic Year University of Illinois at Urbana-Champaign

Social Media Coordinator / Group Communication Division

November 2017 - Present National Communication Association

Speech Coach / Dept. of Electrical and Computer Engineering

Grant Funded Project: SPEAK (Skills for Presenting Engineering and Applied Knowledge)

Fall 2016 - Present University of Illinois at Urbana-Champaign

Research Judge / 2017 Undergraduate Research Symposium

Spring 2017 University of Illinois at Urbana-Champaign

Graduate Student Panelist / Department of Communication Welcome Weekend for Admitted Students

Spring 2017 University of Illinois at Urbana-Champaign

President / Lambda Pi Eta National Communication Honor Society

2014-2016 Academic Years Trinity University

Board Member and Reviewer / Student Conduct Cognitive Assessment System (CAS)

2015-2016 Academic Year Trinity University

**Awards**

Top Interactive Display, Organizational Communication Division

“Destabilizing divergence and convergence: An intervention to transcend the tension between diversity and creativity in teams”

International Communication Association 68th Annual Conference

May 2018

SciTS Meritorious Contribution Award for Oral Presentation (for best abstract submission to the annual

Conference)

“Enhancing team science through mobilizing diversity-creativity tension”

Science of Team Science 2018 Conference

May 2018

Stafford L. Thomas Award, Dept. of Communication (for outstanding service to the Department)

University of Illinois at Urbana-Champaign

Spring 2018

Henry L. Mueller Award, Dept. of Communication (awarded to a new Teaching

Assistant in the department)

University of Illinois at Urbana-Champaign

Spring 2017

List of Teachers Ranked as Outstanding (for student evaluations in the top 10% campus-wide)

University of Illinois at Urbana-Champaign

Fall 2016; Spring 2017; Fall 2017; Spring 2018

List of Teachers Ranked as Excellent (for student evaluations greater than 4.5 on a 5.0 scale)

University of Illinois at Urbana-Champaign

Fall 2016; Spring 2017; Fall 2017; Spring 2018

Trinity University Presidential Award of Excellence (awarded to senior students whose contributions

to their communities have been continuous, wide-reaching, and of the highest caliber, selected by the Dean of Students)

Trinity University

Spring 2016

Outstanding Senior in Human Communication (awarded to the top students in the Department of

Human Communication)

Trinity University

Spring 2016

**Memberships**

Illinois Communication and Theatre Association

International Communication Association

Lambda Pi Eta National Communication Honor Society - Lifetime Member

National Communication Association

Group Comm. Division; Organizational Comm. Division; Activism & Social Justice Division

**Activities**

University of Illinois Latin Jazz Ensemble Fall 2016 - Spring 2018

Community Volunteer, Community Table, Eau Claire, WI, 2017-Present

Bridges Not Walls Mission Trip, Palestine/Israel, Summer 2013

**References**

Dr. Marshall Scott Poole

Academic Advisor

Director of I-CHASS

David L. Swanson Professor

University of Illinois

[mspoole@illinois.edu](mailto:mspoole@illinois.edu)

217-333-5571

Dr. William C. Barley

Assistant Professor

University of Illinois

217-300-2262

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Dr. J. David Cisneros

Associate Professor

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217-333-2683

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